



Not Receiving Email Notices?

- **Make sure we have your current email address in your account.** Ask staff to check your account or you may login to '[Your Account](#)' to check that your email address is correct. Click your name and then Contact Information and Preferences. Verify your email address and your preferences for receiving library notices.
- **Check your spam or filter settings.** If your email address is correct in your account, you may need to change your email account settings to make sure that all emails from the library are always allowed through and are not being blocked by a spam filter. This varies by provider so you may need to check your provider's 'Help' files.
- **Add library email address to your 'Contacts'.** If you add the applicable library email addresses to your safe senders list or address book or 'Contacts', the emails should be allowed through to your inbox. By adding these to your Contacts, you are informing your email provider that these are recognized email addresses and to accept any messages from them.
- **Email notifications are sent from the following email addresses** based on the loaning branch or your registration branch.
 - Augusta: agnotify@stchlibrary.org
 - Boone's Trail: btnotify@stchlibrary.org
 - Corporate Parkway: cpnotify@stchlibrary.org
 - Deer Run: drnotify@stchlibrary.org
 - Library Express at Discovery Village: dvnotify@stchlibrary.org
 - Kathryn Linnemann: klnotify@stchlibrary.org
 - Kisker Road: krnotify@stchlibrary.org
 - Middendorf-Kredell: mknotify@stchlibrary.org
 - McClay: mynotify@stchlibrary.org
 - Spencer Road: spnotify@stchlibrary.org
 - Portage Des Sioux: psnotify@stchlibrary.org
 - WingHaven: whnotify@stchlibrary.org

Library Program Registration & Special Events Email Notifications: A confirmation email will be sent when you register online for specific library programs or events. On occasion, the library may email you information about upcoming library programs and special events.